

Packaging of
Functionality &
Product
Capabilities in
Microsoft
Dynamics GP
2013 R2



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Become a Dynamic Business with Microsoft Dynamics GP

For more than 25 years, Microsoft Dynamics GP has delivered the quick to implement and easy to use business management solution that powers diverse small and mid-size businesses around the world. From financials and human resource management to manufacturing and operations, Microsoft Dynamics GP brings people and systems together to support your business ambitions.

Whether you are considering Microsoft Dynamics GP as your organization's new business management solution, or are an existing customer looking to expand your solution with additional modules, this guide provides an overview of the product modules available within Microsoft Dynamics GP, grouped by the functional area they address across your business, and how those modules are licensed.

How to Buy Microsoft Dynamics GP

Microsoft Dynamics GP is available exclusively through Microsoft Dynamics Certified Partners. These Value Added Resellers provide planning, implementation, customization, and support services aimed at optimizing the solution for each customer's specific needs.

Regardless of how and where the software is deployed, customers have the choice of purchasing their Microsoft Dynamics GP licenses up front, or paying a monthly fee to a service provider.

Microsoft Dynamics Perpetual Licensing

Perpetual Licensing for Microsoft Dynamics GP is designed to help small and midsize businesses get started with an affordable upfront starting price, rapid start tools and built in functionality. With Microsoft Dynamics Perpetual Licensing, customers license the ERP Solution functionality, and access to that functionality is secured by licensing users.

Service Provider's Subscription Licensing

Service provider's Subscription Licensing for Microsoft Dynamics GP is designed to help keep the upfront cost to a minimum through a "per user per month" licensing fee. This helps small and midsize businesses get started with a low initial cost while leveraging the built in functionality and rapid start tools.

Both licensing models are designed to simplify the purchase process. Customers have the choice of two concurrent-user types, Limited User and Full User, and the option to give those users access to advanced functionality through the "Extended Pack."



Starter Pack and Extended Pack – Functionality Full and Limited User Types

The Starter Pack

Small and midsize businesses can quickly and affordably get started with Microsoft Dynamics GP. The Starter Pack offers core Financials and Distribution functionality, plus three Full User licenses for one price.

The functionality included in the Starter Pack is designed to help customers:

- Gain control and insight over their finances
- Purchase and sell items and materials
- Pay and manage employees

For many businesses, this is the only license component required.

Note: Additional software licenses may be required, such as Microsoft Windows Server, Microsoft SQL Server, Microsoft Office 365 and Microsoft SharePoint. These licenses are not included with the Starter Pack. Additional software must be licensed according to the applicable license terms.

The Extended Pack

Businesses that require more advanced functionality can license the optional and additive Extended Pack. The Extended Pack enables customers to integrate core financials and distribution management with broader functionality extensions such as:

- Manufacturing to support and control the creation of goods
- Field Service and Project Accounting to support managing and billing jobs for professional services, construction and other unique needs.
- Advanced forecasting and budgeting for keeping control over finances.

Note: The Starter Pack is a prerequisite to the Extended Pack. On purchasing the Extended Pack, the functionality is extended to the customer's current and future licensed users.

Additional Packs

Microsoft Dynamics GP provides two ancillary packs to extend the overall solution: the Customization Pack and Extended Human Resources and Payroll.

Customization Pack

Customers needing to integrate or customize Microsoft Dynamics GP can purchase the Customization Pack. This pack provides access to the tools required to make deep integrations with other products, and to make customizations that extend the application to meet specific needs of the business.

Extended Human Resources and Payroll

The Starter Pack includes standard US and Canadian Payroll and Human Resources for an unlimited number of employees. The additive functionality in the Extended Human Resources and Payroll Pack brings specific features that offer more flexibility in how companies pay and manage their employees.

Microsoft Dynamics GP Functionality Overview

Microsoft Dynamics GP, Starter Pack Functionality

Financial Management	Languages	Business Intelligence & Reporting	Human Resource Management
General Ledger with AFA Account Level Security Cash Flow Management Fixed Asset Management Intercompany National Accounts Multicurrency Management Analytical Accounting Revenue/Expense Deferrals Bank Reconciliation Electronic Banking Suite Safe Pay Cashbook Bank Management Electronic Bank Management Electronic Reconciliation Management Payables Management Receivables Management Customer/Vendor Consolidations Lockbox Processing Refund Checks Grant Management Encumbrance Management Field Level Security Process Server	Multiple Language Pricing	Unlimited Mgmt Reporter Designer User Unlimited Mgmt Reporter Viewer User Analysis Cubes Library Advanced Analysis Cubes Library	Human Resources Unlimited Employees Payroll (US) Unlimited Employees Payroll (Canada) Unlimited Employees Payroll Direct Deposit Federal Magnetic Media Payroll Connect Position Control HRM Self Service Suite

Supply Chain Management	Workspace Collaboration	Configuration and Development
Invoicing Sales Order Processing w/ Adv Invoicing Extended Pricing Order Management Inventory Control Bill of Materials Purchase Order Processing/ Receivings Landed Cost PO Generator Requisition Management Time and Expense	Unlimited Business Portal	Modifier with Visual Basic for Applications Customization Site License Integration Manager - Conversions Connector for Microsoft Dynamics

 Microsoft Dynamics GP, Extended Pack Functionality

Business Intelligence & Reporting	Supply Chain Management	Manufacturing Solutions	Project Management
Microsoft Forecaster Unlimited	Distribution Suite Available to Promise Returns Management	Manufacturing Bill of Materials Manufacturing Order Processing Manufacturing Suite Master Production Scheduling Materials Requirements Planning	Project Accounting

Customer Relationship Management
Contract Administration Service Call Management Depot Management Preventive Maintenance

 Microsoft Dynamics GP, Additional Functionality

Customization Pack	Extended Human Resource and Payroll
Integration Suite Customization Suite	HR Advance Payroll Advance PTO Manager Benefits Self Service

One Business Solution from Microsoft

Microsoft Office 365

Microsoft Dynamics GP works together with Office 365 to extend the value of your business solution with enhanced productivity, collaboration, mobility and business intelligence. Microsoft Dynamics GP interoperates with Office 365 functionality such as document management and collaboration, Excel-based analysis, presence and instant messaging, transaction initiation through Microsoft Lync, and many other features available in the cloud with Office 365.

Microsoft Azure

Microsoft Dynamics GP can be deployed in the cloud on Microsoft Azure. This approach brings together the quick to implement, easy to use and powerful Microsoft Dynamics GP with the flexibility and enterprise-class security, reliability and scalability of Microsoft Azure.

Foundation Capabilities

COMPANION APPLICATIONS

Companion applications are lightweight client apps designed for users who need to interact with Microsoft Dynamics GP only to execute a specific task. These applications enable you to automate more processes without providing full access to Microsoft Dynamics GP functionality. The companion applications are available on popular mobile platforms such as Microsoft Office 365, Windows RT and Windows 8.1.

Business Analyzer: A Windows application that provides business intelligence using Microsoft Dynamics GP, Microsoft SQL Reporting Services and Microsoft Excel charts.

Other specific functions planned to be released as companion applications include Microsoft Dynamics GP Workspace, time and attendance management and procurement management.

APPLICATION ACCESS CHOICE

Microsoft Dynamics GP offers two methods of accessing the application: the Windows desktop client and web client. The web client enables secure access to Microsoft Dynamics GP using a browser thereby enabling anytime, anywhere access.

BUSINESS PORTAL

Designed for users who do not need full access to Microsoft Dynamics GP, Business Portal gives users the ability to perform tasks and approvals related to transactions including orders, requisitions, and employee personal information. Business Portal leverages Microsoft SharePoint as a platform.

DOCUMENT ATTACHMENTS

Track additional information related to transactions and contacts by attaching pictures, contracts, copies of invoices or other related information to records. In addition, reporting is available within Microsoft Excel to extract data and provide more context to your data.

FIELD LEVEL SECURITY

Apply passwords or block access to forms and windows. You can also apply passwords to fields. Or, you can hide, lock, or disable fields.

PROCESS SERVER

Move processor-intensive tasks off the computers your employees use every day and onto dedicated process servers, thereby avoiding costly slowdowns.

RAPIDSTART SERVICES

RapidStart Services for Microsoft Dynamics GP significantly accelerate the configuration of a company in

Microsoft Dynamics GP, as well as the migration of data from competitive products or Excel data into Microsoft Dynamics GP. By using RapidStart Services for Microsoft Dynamics GP, you can reduce the number of days required to deploy the product while also making it easier to engage the right people and teams in your business during the implementation process.

ROLE BASED SECURITY

Limit access to sensitive information by role through Role Based Security. Predefined roles come with the application to help organizations get started quickly, and to maintain separation of duties to reduce risk.

SMARTLIST DESIGNER

Allow your people to slice, dice and filter your business data to provide answers quicker through SmartLists, one of the most popular features in Microsoft Dynamics GP. Hundreds of SmartLists are built into the application and you can also edit them and build your own.

SOURCE DOCUMENT TRAIL

Track transactions throughout the system with source documents that connect documents together giving users insight into where historical transactions flowed through the system.

SQL SERVER DATABASE

Microsoft Dynamics GP utilizes Microsoft SQL Server technology including the Microsoft SQL Server database, Microsoft SQL Server Reporting Services, and Microsoft SQL Server Analysis Services. The named system database allows companies to separate their databases offering more choices when deploying the system. Database multi-tenancy reduces the number of SQL instances that may be required.

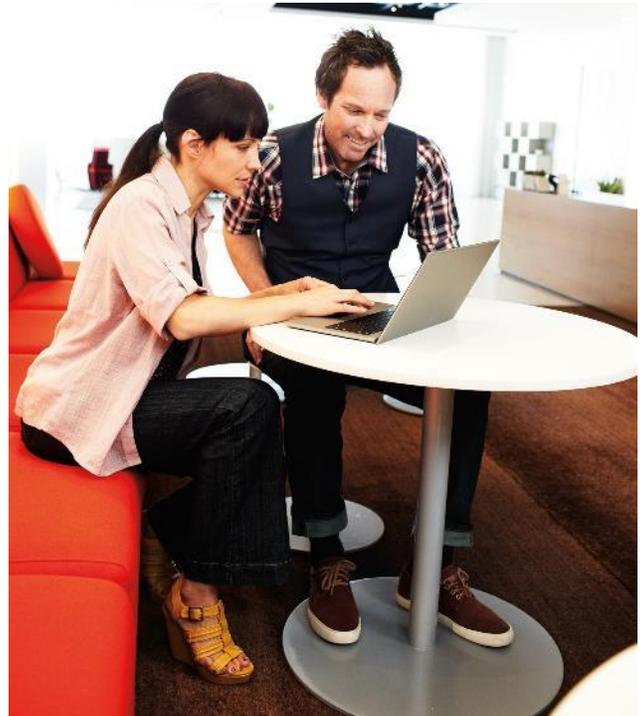
TASKS AND REMINDERS

Help people work together by assigning tasks and tracking status of tasks. Also setup reminders that

proactively inform you when specific incidents occur such as customers going over their credit limit, short stock items, or payables due. Reminders are defined per user, so each user can get the reminders they need to be more proactive.

WORKFLOW

Provide structured steps and approvals of business processes through workflows that can be modified to your unique business needs.



Financial Management

ACCOUNT LEVEL SECURITY

Enhance security features and account views by allowing users to enter, edit, and view information from a reduced account set, based on the access granted for General Ledger accounts on a per-user basis.

ANALYTICAL ACCOUNTING

Analyze financial data by whatever criteria you require for greater reporting flexibility and extensibility. Track financial data by different dimensions, such as region or profit center, without adding to your chart of accounts.

BUDGETING

Track multiple budgets for multiple fiscal years in multiple currencies and General Ledger Accounts. Easily update and maintain budgets by leveraging Microsoft Excel to import and export. Also, get insight into your business by reporting budget verses actual by year, quarter or month. Keep an audit trail of who modifies a budget and when to maintain control over your business.

CASH FLOW MANAGEMENT

Customizable views and forecasting tools enable you to control, predict, and monitor inflows and outflows that track a company's liquidity over time. A calendar gives people the insight into your inflows and outflows in an easy to understand format.

CUSTOMER/VENDOR CONSOLIDATIONS

Quickly transfer information between Receivables Management and Payables Management to create a customer record that uses information already available in a vendor record, and vice versa, giving a consolidated view of the vendor and customer relationships.

ENCUMBRANCE MANAGEMENT

Locate and track budget information, query current or historical encumbrances, and streamline period-end and year-end reporting processes. Control your purchasing process with limited purchases through encumbrance posting.

FIXED ASSET MANAGEMENT

Improve financial control and put company assets such as buildings, machinery and equipment to the best possible use with tools for tracking, analyzing, and manipulating fixed assets. For each asset you can track and depreciate by calendar or fiscal year with several methods including MACRS and many others. Track depreciation for tax liabilities for the most common tax books. Analyze and track assets historically to better manage your assets.

GENERAL LEDGER

Maintain all of your financial journal entries and budgets with a double-entry accounting ledger that supports up to 999 periods. Also after years of using Microsoft Dynamics GP you can purge historical data. Track non-financial data like unit accounts at the general ledger level. Transfer account balances based on a variable account by percent or unit giving more flexibility to your general ledger.

GRANT MANAGEMENT

Not-for-profit and public sector organizations can automate grant management processes to track funds more easily, demonstrate accountability, and help attract future funding. Utilize grant management controls to prevent overspending.

INTERCOMPANY

Set up and maintain relationships so that revenues or expenses incurred in one company can be tracked as "due to" or "due from" amounts in other companies.

LOCKBOX PROCESSING

Automatically import and apply customer payment information from a lockbox transaction file provided by your financial institution. Lockbox Processing provides reliable receivables information, improved funds availability, and greater fraud protection.

MULTICURRENCY MANAGEMENT

Take control of multinational operations and manage currency transactions smoothly and efficiently with flexible, powerful multicurrency capabilities.

NATIONAL ACCOUNTS

National Accounts provides the ability to define a national account relationship between multiple customers. It enables a customer to be defined as the “parent” account to which “child” customers may be added. This allows a payment received from the parent company to be applied across any of the child customers’ payments. Credit documents can also be applied from the child customer to any other member of the national account.

PAYABLES MANAGEMENT

Automate routine and complex accounts payable tasks with real-time statistical history, easy reconciliation, account control, payment scheduling, and check printing. Track vendor details including multiple ship-to addresses, payment terms, credit limits, vendor items and more.

RECEIVABLES MANAGEMENT

Control your accounts receivable with automated processes for invoices, receipts, finance charges, and statements, including the ability to analyze customer activity. Setup and maintain customer records including credit limit, contact names, aging balances and more.

REFUND CHECKS

Print refund checks for customers with credit balances, automatically debiting the customer and updating the ledger.

REVENUE/EXPENSE DEFERRALS

Simplify deferring revenues or distributing expenses with the ability to make entries for future periods within General Ledger, Receivables Management, Payables Management, Sales Order Processing, Purchase Order Processing, and Invoicing.

SAFE PAY

Easily add Positive Pay functionality, including daily exporting of checks for comparison by the bank when checks are presented for payment.

BANKING

Several modules are available around banking and managing your checkbooks.

BANK RECONCILIATION

Create, manage and reconcile from your checkbook ledger to the bank’s account records through a single, automated process across multiple currencies.

CASHBOOK BANK MANAGEMENT

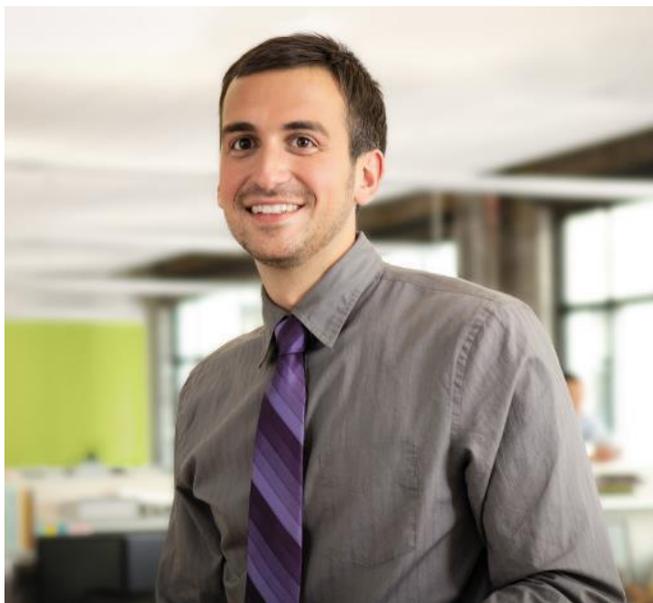
Attach unlimited checkbooks to your bank, make bank transfers, enter General Ledger, Receivables Management, and Payables Management transactions, post batches, and build deposits for your bank transactions. You can also import your bank statements into Microsoft Dynamics GP, and reconcile transactions at any time.

ELECTRONIC BANK MANAGEMENT

Streamline setup, entry, maintenance, and reconciliation for all transactions that appear on your bank statement—including payments to creditors, cash receipts from debtors, and bank charges.

ELECTRONIC BANKING SUITE

Gives you the ability to integrate with your checkbooks electronically and includes ERM (Electronic Funds Transfer for Receivables Management), EBR (Electronic Bank Reconciliation) and EPM (Electronic Funds Transfer for Payables Management).



ELECTRONIC RECONCILIATION MANAGEMENT

Take advantage of integration with Bank Reconciliation to automate electronic reconciliation and management for transactions, adjustments, and exceptions, using tools that work with any bank that supports automatic reconciliation.

Business Intelligence and Reporting

BUSINESS ANALYZER

Gain powerful, role-specific insight with charts and graphs both inside of Microsoft Dynamics GP client and outside through a companion application, plus perform tasks and collaborate with others. View SQL Reporting Services reports and Microsoft Excel charts from one central location, giving you the ability to work with a preferred device and location.

Microsoft Excel Reports

With over 200 built in Microsoft Excel reports that connect directly to the data source, Microsoft Dynamics GP offers a solid foundation to create reporting.

Microsoft Dynamics GP workspace

Easily create executive dashboards showing financial, sales, purchasing and inventory information. Securely share those using Office 365. Dashboards also enable users to drill back to Microsoft Dynamics GP to analyze specific transactions.

Microsoft SQL Reporting Services Reports

Leveraging the power of Microsoft SQL Reporting Services, Microsoft Dynamics GP offers over 300 charts, graphs and reports through Reporting Services. The reports can be modified to meet unique needs. New reports can be created easily without a developer.

MANAGEMENT REPORTER DESIGNER and VIEWER USER

Management Reporter is used for the creation, distribution and analysis of financial statements. It includes user types that can generate, design and view information that is secured by role, giving people only the information that is important to them.

Microsoft Forecaster

Forecast accurate budgets and gain control of the entire budgeting and planning process. Coordinate plans dynamically and collaborate easily with your management team.

Supply Chain Management

AVAILABLE TO PROMISE

Help ensure the right inventory is available at the right time to meet customer needs, make firm delivery promises, and boost profitability by being able to predict when inventory is available. This functionality uses purchasing, inventory and sales information to determine when inventory will be available to sell.

BILL OF MATERIALS

Increase productivity with fast, flexible tracking of components and subassemblies used in light manufacturing and similar production and assembly operations.

ADVANCED PICKING

Increase visibility and tracking for the pick, pack and shipping process. Advanced Picking in Microsoft Dynamics GP tailors picking routines to meet individual site's business requirements, bin or bay sequence, or method of operation. This provides organizations with the flexibility needed to lower overhead, reduce handling, and improve accuracy for both single and multi-site warehouse operations.

EXTENDED PRICING

Create flexible pricing options and rules for customers, including standard and personalized percentage-off,

value-off, and net pricing options. Implement date-sensitive functionality for sales and promotions.

INVENTORY CONTROL

Monitor inventory stock levels and costs, and set prices on a customer-by-customer basis to stay competitive, speed fulfillment, and build loyalty. Inventory control provides multiple costing methods, tiered pricing, alternate vendors, serial/lot tracking for selling items more efficiently. For added flexibility multiple locations and bins are available with tracking reason codes for transfers and cycle counts to get a more accurate inventory.

LANDED COST

Track and update the true cost associated with an inventory item and then automatically assign or modify costs as items are received.



PO GENERATOR

Automate purchasing by generating a suggested purchase order, with order point or minimum/maximum settings that determine quantities needed based on purchasing, sales, and inventory data.

PURCHASE ORDER PROCESSING/RECEIVING

Manage commitments and build lasting vendor relationships with automated purchasing and approval processes, flexible extended pricing, and blanket purchase orders. Receive partial shipments with discounts, landed costs and prepayments to better manage your purchasing and receiving process. With tolerance handling, receive items within a threshold percent of the purchase order for more flexible receiving and better purchase order management.

REQUISITION MANAGEMENT

Allow people to order materials needed to run the business with the necessary approvals with Requisition Management built through the base application.

RETURNS MANAGEMENT

Generate returns from historical customer invoices, service calls, or manually. Return the item to the vendor or fix it within your company and automatically transfer items from the returns warehouse to the main warehouse.

SALES ORDER PROCESSING

Automate the sales ordering process to improve customer service, control fulfillment and invoicing, and minimize shipping and labor costs. Track quotes, orders, back orders, invoices and allow discounts per item and partial shipments. Consolidate fulfillment orders into one invoice for better customer service and easier collections. Enable quicker sales with suggested items that offer upsell opportunities and substitutions for items that out of stock.

Manufacturing

MANUFACTURING SUITE

Delivers Capacity Requirements Planning, Engineering Change Management, Job Costing, Quality Assurance, Sales Configurator, and Sales Forecasting to extend the manufacturing functionality.

MANUFACTURING BILL OF MATERIALS

Deliver complete, consistent, and current product information. Manage materials, components, and assemblies more precisely—including costs, locations, and routing sequences—to gain tighter control of finished goods, reduce costs, and increase productivity and profitability.

MANUFACTURING ORDER PROCESSING

Efficiently track and manage the entire cycle of order processing, including detailed production costs, work orders, routings, outsourcing, and work center definitions.

MASTER PRODUCTION SCHEDULING

Gather information from sales forecasts to form a single, comprehensive production schedule and automatically create manufacturing orders.

MATERIALS REQUIREMENTS PLANNING

Ensure proactive planning, smart procurement decisions, and precise adjustments to production with flexible planning and analysis capabilities in addition to viewing material requirements and vendor information.

Project Management

PROJECT ACCOUNTING

Maintain tight control over project direction, costs, execution, and budget; support resources effectively; and ensure accurate billing and accounting through tight integration with financials, inventory, and accounts receivable.

PROJECT TIME AND EXPENSE

Capture, review, and approve project time sheets and expense reports on the web with Business Portal, enabling prompt, accurate customer invoicing and efficient reimbursement for out-of-pocket expenses.

Field Service Management

CONTRACT ADMINISTRATION

Manage unlimited number of contracts using flexible functionality that includes price books, profitability against service calls, and revenue recognition through five different methods.

DEPOT MANAGEMENT

Track parts, labor, and expense details. Create a Parts Usage report. Manage spare parts and trunk-and-lot-tracked stock inventory.

PREVENTIVE MAINTENANCE

Forecast purchasing and scheduling requirements based on time in service or product usage. Coordinate open service requests with upcoming preventive maintenance calls. Track details of Preventive Maintenance activities.

SERVICE CALL MANAGEMENT

Track and update new and historical service calls against a contract, service warranty, and current inventory. Time execution, coordinate customer schedules, assign appropriately skilled technicians, and escalate calls automatically.

Human Resource Management

BENEFIT SELF SERVICE SUITE—UNITED STATES

Reduce paperwork and manual entry by moving benefit processes online, including yearly benefits, change of status, and more.

FEDERAL MAGNETIC MEDIA

Help maintain full compliance with government reporting requirements by generating Federal Magnetic Media files.

HUMAN RESOURCES

Attract and retain top talent and offer employees better services with customizable hiring processes, scheduling, pay rates, and performance evaluation tools.

HUMAN RESOURCES—ADVANCED

Track critical health and wellness information to monitor the well-being of your employees and ensure government compliance. Manage employee certifications and license and training requirements to help your employees meet their potential and maximize the value they bring to the organization.

PAYROLL—ADVANCED

Extend Payroll capabilities with Pay Policy Manager, Labor Accrual Manager, Advanced Labor Reporting, and Payroll Hours to General Ledger functionality.

PAYROLL—CANADA

Automate payroll processing, equip staff to handle complex payroll requirements, and offer better service to your employees while reducing overhead costs.

PAYROLL—UNITED STATES

Automate payroll processing, equip staff to handle complex payroll requirements, and offer better service to your employees while reducing overhead costs.

PAYROLL CONNECT

Automate data transfer from ADP/PC Payroll for Windows into General Ledger, using a turnkey solution that eliminates the need to reenter data.

PAYROLL DIRECT DEPOSIT

Add payroll funds to employees' bank, savings and loan, or credit union accounts through an automated clearing house (ACH) file.

POSITION CONTROL

Manage labor budgets and human resources based on specific job functions and a specific head count. Apply data throughout the Human Resource and Payroll system to enforce the business rules and to manage the movement of human resources throughout the organization.

PERSONAL TIME OFF MANAGER

Manage complex and changing vacation and sick time policies quickly and accurately with an automated process.

EMPLOYEE SELF-SERVICE SUITE

Allow employees to view or update their personal data, create and manage their absences, and enter personal requisitions. With the Employee Self Service functionality, employees can spend more time focusing on their day-to-day business and tasks and worry less about administrative burdens.

Microsoft Dynamics CRM

Customer relationship management (CRM) can help reduce costs and increase profitability by organizing and automating business processes that nurture customer satisfaction and loyalty in the sales, marketing, and customer service fields.

CRM solutions can deliver ROI through marketing automation, customer service, and sales force automation. Deliver amazing customer experiences every time. Microsoft Dynamics CRM helps you turn every customer into a happy customer.

Microsoft Dynamics CRM offers both on premise and cloud-based CRM solutions to meet your unique business needs. Microsoft Dynamics CRM also offers mobile CRM apps and platforms that allow you to manage your customer relationships on your mobile devices, and tools that integrate data and reporting from social media directly into your CRM application.

CONNECTOR

The Connector for Microsoft Dynamics GP connects information for the most common touch points between the ERP and CRM system. Additional connections can be added using the SDK.

Configuration and Development

CUSTOMIZATION SUITE

This suite includes all of the tools available to customize the Microsoft Dynamics GP to meet specific business needs. The tools included are eConnect, Web Services, Microsoft Visual Studio® SDK, and Dexterity. Dexterity is the programming language used to create and customize Microsoft Dynamics GP.

INTEGRATION MANAGER—CONVERSIONS

Import data into Microsoft Dynamics GP using this integration tool during your implementation (available for use for 240 days following purchase for purpose of migrating data).

INTEGRATION SUITE

This suite includes a set of tools used to import data from other applications. Each tool has different functionality that fits preference and needs of users. These tools include Integration Manager for Distribution, Integration Manager for Financials, eConnect, and Web Services.

MODIFIER WITH VISUAL BASIC FOR APPLICATIONS

Modify the appearance and functionality of any Microsoft Dynamics GP or Dexterity-based third-party window, add new fields, change global resources to affect the entire application, and attach VBA code for less complex business logic.

Microsoft Resources

Microsoft Dynamics Website Learn about what Microsoft Dynamics solutions can do for your organization and how to get started.

<http://www.microsoft.com/en-us/dynamics/erp-gp-overview.aspx>

Microsoft Dynamics GP Community Website Learn from others from the vast community of customers and partners.

<http://community.dynamics.com/product/gp/default.aspx?ref=hp>

Microsoft Dynamics Marketplace Find the right experts, applications and services for your needs.

<http://dynamics-erp.pinpoint.microsoft.com/en-US/applications/search/id-d5?q=>

Software License Terms Get product license terms.

<http://www.microsoft.com/en-us/dynamics/erp-buy-gp-software.aspx>

CustomerSource - Microsoft Dynamics CustomerSource is a password-protected site for customers who use Microsoft Dynamics products. Included as a benefit of your service plan, CustomerSource allows you to search a powerful Knowledge Base for Microsoft Dynamics, view online training for Microsoft Dynamics, download updates, and find other timely information and resources virtually 24 hours a day. (Sign-in required.)

<http://www.microsoft.com/dynamics/customer/en-us/access-customersource/default.aspx>



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